

Assisted Living Notices and Disclosures



The following notice and disclosures apply to individuals residing in Care Environments.

Right to Designate a Representative for Certain Purposes

You have the right to name anyone as your “Designated Representative.” A Designated Representative can assist you, receive certain information and notices about you, including some information related to your health care, and advocate on your behalf. A Designated Representative does not take the place of your guardian, conservator, power of attorney (“attorney-in-fact”), or health care power of attorney (“health care agent”), if applicable.”

Right to Contact Ombudsman

You may contact the Ombudsman for Long-Term Care for questions about your rights as an assisted living facility resident and to request advocacy services. As an assisted living facility resident, you may contact the Ombudsman for Mental Health and Developmental Disabilities to request advocacy regarding your rights, concerns, or questions on issues relating to services for mental health, developmental disabilities, or chemical dependency.

Assisted Living Bill of Rights

Attached is the Minnesota Assisted Living Bill of Rights.

If you want to report suspected abuse, neglect, or financial exploitation, you may contact the Minnesota Adult Abuse Reporting Center (MAARC). If you have a complaint about the facility or person providing your services, you may contact the Office of Health Facility Complaints, Minnesota Department of Health. You may also contact the Office of Ombudsman for Long-Term Care or the Office of Ombudsman for Mental Health and Developmental Disabilities.

Office of Ombudsman for Long-Term Care P.O. Box 64971 St. Paul, MN 55164-0971 Tel: 651-431-2555 or 1-800-657-3591 TDD/TTY call 711 Regional Contact for LTC Ombudsman: https://mn.gov/dhs/people-we-serve/seniors/services/ombudsman/contact-us/regional-ombudsman-directory.jsp	Ombudsman for Mental Health and Developmental Disabilities 121 7 th Place East Suite 420 Metro Square Building St. Paul, MN 55101-2117 Tel: 651-757-1800 or 1-800-657-3506 TDD/TTY call 711 Email: ombudsman.mhdd@state.mn.us
Office of Health Facility Complaints 85 7th Place East, #220 St Paul, MN 55101 <i>For questions about complaints:</i> 651-201-4200 or 1-800-369-7994 <i>For all other OHFC inquiries:</i> 651-201-4201 Web: www.health.state.mn.us/facilities/regulation/ohfc Email: health.ohfc-complaints@state.mn.us	Minnesota Adult Abuse Reporting Center Toll-free: 1-844-880-1574

Concerns regarding your residency may be directed to [Cassandra Manning, Campus Administrator, 13733 Quay Street NW, Andover MN 55304, Cmanning@preshomes.org, 763-712-7003. Owner will not retaliate against a Resident for raising a concern.

Revised: 10/1/22